FIG. 1

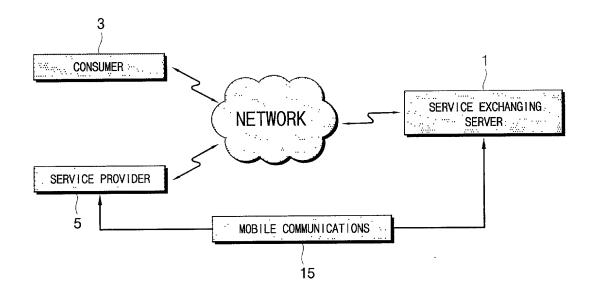
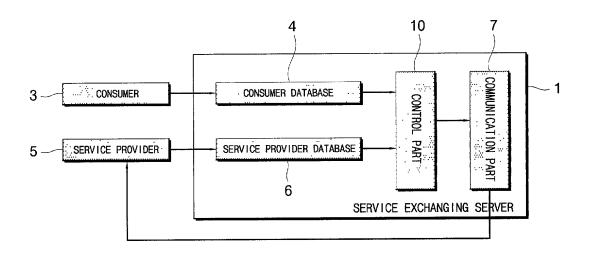


FIG. 2



124

i ki

FIG. 3

20

www.0000000 - Microsoft Internet Explorer Move View(V) Add(A) Tool(T) Help(H) Address(D) Edit(E) **⊘** List 命 ⟨⇒ Backward ⇒ \otimes Q Search ├ Add Address(D) . SCHEDULE LIST NUMBER OF INQUIRIES SERVICE ITEMS ID NUMBER PER I OD REMOVAL, HOUSEWARMING PARTY 15 6.3 1 AAA 5 TRAVEL BBB 8.5 ~ 8.9 2 BUSINESS TRIP 20 7.5 ~ 7.10 CCC 3 7 HOUSEWARMING PARTY 7.10 DDD 5

a lia

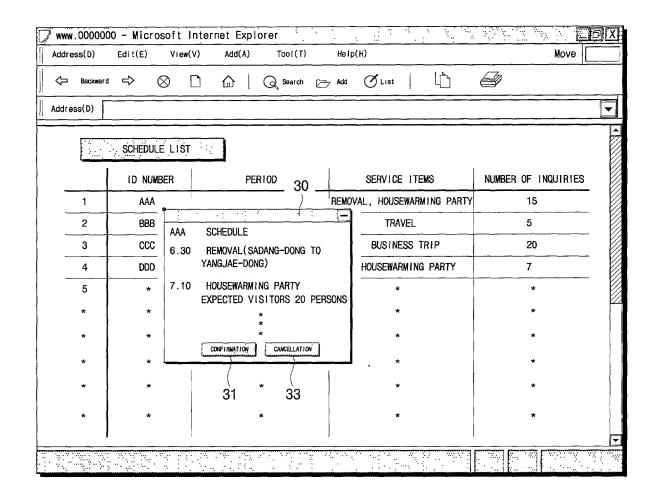


FIG. 5

₩W	w.000000	0 - Micros	oft li	nternet Exp	olorer :						
Addr	ess(D)	Edit(E)	View((A) Add(A)	Tool(T)	Hel	p(H)			Move	
4	Backward	⇒ () [Q Search	Add Add	⊘ List				
Address(D)											
SCHEDULE LIST											
	ID NUMBER			PERIOD			SERVICE	E ITEMS	NUMBER OF INQUIRIES		
	1	AAA			6.3 40	REMO	VAL, HOUS	EWARMING PART	Y 15		
_	2	BBB ,	•				TRA	VEL	5		
-	3	CCC	BBB	SCHEDULI	<u>`</u> E		BUSINE	SS TRIP	20		
4 DDD 8.5				5 SUMMER VACATION DEPARTURE (2 PERSONS) SCHEDULED DESTINATION-BANGKO			HOUSEWAR	MING PARTY	7	7	
							*	•	*	*	
	*	*	8.9	SCHEDULI	ED ENTRY		*	•	*	[2	
	*	*			*		*	•	*		
1	*	*		CONFIRMATION	* CANCELLATION]	*	•	*		
	*	*				- 	,	•	*		
 	*	*		31	* 33		*	•	*		
, V				:	·	:		* * * * * * * * * * * * * * * * * * *		10 10 y w w	

-2 -13--13--5 -14--2-

in the